



Highways England
Brunel House
930 Hempton Court
Aztec West
Bristol
BS32 4SR

8 January 2019

Dear Sir/Madam,

As a resident of Lansdowne Park, I am writing to update you on the current situation surrounding the flooding, which occurred following the storm on the 6th November 2018.

Since the flooding, temporary works have been undertaken by Highways England to repair the damaged pipework ensuring it continues to be functional posing no immediate flooding risk to the park residents. These temporary repairs are being inspected weekly. Cornwall Council have also agreed to increase the maintenance regime around their headwall and trash screen located in Wheal Rose Park, where the open ditch connects into the pipework.

In our effort to carry out the permanent repairs as soon as possible, we have recently undertaken a full video condition survey of the pipework within both park sites. We will be working in partnership with Cornwall Council to develop a permanent solution which may also include some alterations to the existing drainage system. All maintenance regimes will also be reviewed as part of this process.

We have been and will continue to communicate regular progress with Kelvin Goldsmith and Susan Yorkas.

If you have any queries about the damaged section of Highways England pipe, please contact the Highways England Customer Contact Centre on **0300 123 5000** or by email: info@highwaysengland.co.uk

Additionally, if you have any concerns relating to the headwall (within Wheal Rose Park), please contact Cornwall Council on 0300 1234 222.

Yours sincerely,

A handwritten signature in black ink, appearing to read "S Landrigan", written over a horizontal line.

Sam Landrigan
Customer and Communications Manager

CC: Susan Yorkas
Lansdowne Park Homes
65 Worlebury Hill Road
Weston super Mare